



Cancellation Policy

- Starting 9/1/24, Gallery Salon and Spa is now requiring a credit card to hold reservations of \$50 or more.
- If your appointment is canceled within 24 hours, 50% of the scheduled service (\$25 minimum) will be charged to the card on file.
- No shows are included under this policy and will be charged for the entire amount of the service scheduled.
- In the event of an accident or emergency that would prevent a 24 hour notice for canceling or rescheduling your appointment, guests are given one (1) grace appointment a year for last minute changes, cancellations or missed appointments.
- All attempts to reschedule in a timely manner will be made on our part.
- Please note that if you arrive more than 15 minutes late for your reservation, we will not be able to guarantee that you'll receive the full services scheduled.

Thank you for your understanding.